

2019-2020 *Year in Review*



- ◆ Library Cardholders **457,341**
- ◆ Library Visits **912,673**
- ◆ Reference Questions Answered **89,531**
- ◆ Circulation of Print & Digital Materials **1,268,914**
Digital Circulation makes up 17%
- ◆ Library Programs **2,276**
Virtual Programs **131**
- ◆ Program Attendance **101,142**
Virtual Program Views **18,983**
- ◆ Virtual Visits to Library Website **1,226,759**
- ◆ WiFi Sessions **194,055**

The 2019-2020 Fiscal Year began typically, with the completion of the Summer Reading Challenge in July, providing support for students as the school year began in August, and continuing to serve customers of all ages. The new year also brought the excitement of planning for a new library in Empire and an expanded library in Turlock.

When COVID-19 led to the cancellation of library programs in March, and eventually the long-term closure of library buildings, library staff immediately shifted to provide modified services to the public, including curbside pick-up of physical library materials, home delivery service for those over 65, and virtual programs for all ages via Facebook and Zoom. Budget adjustments have increased funding for downloadable materials, including e-books, e-audiobooks and streaming video, available 24/7 through the library website and mobile app. Hundreds of digital access library cards were issued, giving new customers immediate access to online materials.

Throughout the year, staff continued to create innovative ways to serve customers. Grab-and-go program kits were distributed at libraries and at school meal distribution sites. Book donations were distributed to residential facilities. Read-to-Me kits were created for parents to give children a storytime experience at home. Book discussions and trivia contests moved online.



Throughout the many changes that took place in 2019-2020, construction moved forward on schedule on the projects in Turlock and Empire, and completion of both buildings is expected in Spring 2021.

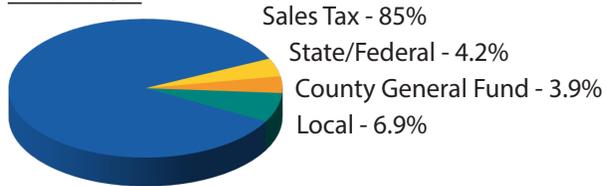
This has been a challenging year like no other, but the Library has kept its commitment to providing excellent public services despite the challenges. We look forward to serving you soon!



Stanislaus County
Library
Create • Learn • Discover • with us!

Fiscal Year 2019-2020

REVENUE



EXPENSES



2019-2020 Stanislaus County Board of Supervisors

District 1	Kristin Olsen
District 2	Vito Chiesa
District 3	Terry Withrow
District 4	Tom Berryhill
District 5	Jim DeMartini